

Terms of Service

1. Agreement

These Terms of Service ("Terms") govern access to and use of the Subbiy platform and related services (the "Service") operated by Subbiy LLC ("Subbiy", "we", "us"). By creating an account, signing in, or otherwise using the Service, you agree to these Terms.

2. The Service

Subbiy provides subscription and operations software for businesses such as gyms and meal-prep providers, including dashboards, customer portals, billing integrations, and related tools. Features may change as we improve the Service.

3. Accounts

You must provide accurate registration information and keep credentials secure. You are responsible for activity under your account. Notify us promptly of unauthorized access.

4. Acceptable Use

You may not misuse the Service, attempt unauthorized access, interfere with system integrity, upload unlawful content, or use the Service in violation of applicable law. We may suspend or terminate access for violations.

5. Business Customer Data

Business customers control data they upload about their own customers, members, orders, and operations. You represent that you have the rights and notices required to collect and process that data through Subbiy.

6. Subscriptions and Fees

Paid plans, if applicable, are billed according to the pricing shown at signup or in your dashboard. Fees are non-refundable except where required by law or expressly stated otherwise.

7. Third-Party Services

The Service may integrate with third parties such as payment processors, authentication providers, and infrastructure vendors. Their terms may also apply to your use of those features.

8. Availability and Support

We aim for reliable operation but do not guarantee uninterrupted availability. Maintenance, updates, or events outside our control may affect access.

9. Intellectual Property

Subbiy, its software, branding, and documentation are owned by Subbiy LLC or its licensors. These Terms do not grant ownership of the Service.

10. Disclaimer

The Service is provided "as is" and "as available" to the maximum extent permitted by law. We disclaim warranties of merchantability, fitness for a particular purpose, and non-infringement.

11. Limitation of Liability

To the maximum extent permitted by law, Subbiy is not liable for indirect, incidental, special, consequential, or punitive damages, or for loss of profits, data, or goodwill.

12. Termination

You may stop using the Service at any time. We may suspend or terminate access for breach, risk, non-payment, or legal compliance. Provisions that should survive termination will remain in effect.

13. Governing Law

These Terms are governed by the laws of the State of Qatar, without regard to conflict-of-law rules, except where mandatory consumer protections apply.

14. Contact

Questions about these Terms: support@subbiy.com or <https://subbiy.com>.